

Primary Health Care Research Day- Trillium 2018

Wednesday, June 6, 2018

Sheraton Centre Hotel

123 Queens Street West

Mezzanine Level – Willow Room, Toronto

Ms. Mim O'Dowda – Workshop 1

Patient and Family Storytelling in Primary Health Care Research

Lisa Hawthornthwaite, Fellow with the AMS Phoenix Project; Lauren Lee, patient facilitator; and Mim O'Dowda, patient facilitator.



Ms. Mim O'Dowda

Ms. Mim O'Dowda is an active volunteer collaborating for patient-centred care across the health system. She began this work as the founding co-chair of the London Regional Cancer Programs' Patient and Family Advisory Council (2011-2016) and participated in the Intensive Seminar at the Institute for Patient and Family-Centered Care. Mim mentor's new patient advisors, and is an advisor with the Corporate Patient Experience Committee and Ethics Committee at London Health Sciences Centre. Mim has also joined the Board of London Health Science Foundation.

She is a well-deserved recipient of the Human Touch Award, an honour from Cancer Care Ontario. Her contributions were instrumental in the design, execution and evaluation of the Patient Story Workshops. She was a member of the team who designed a hospital Patient Advisor orientation and is a co-author of 'Three sides to every story: preparing patient and family storytellers, facilitators and audiences' in press with The Permanente Journal for Narrative Medicine. Mim's is very passionate about patient and family-centred care and often shares her own stories from patient help illustrate the value this approach holds for everyone involved.

Examples of leadership in patient experience curriculum are:

Patient Story Education Sessions:

- Central Nursing Orientation, London, ON
- PFCC Vital Behaviour Workshops – Radiology, Chemotherapy Nurses, Cancer Clinic Nurses, Renal Staff, Portering, Decisions Support, Pharmacy, Dosimetrists, London, ON
- Physician Grand Rounds, LRCP, ON
- Leadership Forums, London, ON

Keynote Speaker:

- Opening Keynote Speaker, Cancer Care Ontario, Toronto, ON
- Closing Keynote Speaker, Patient and Family Advisory Network Orientation, London, ON

Patient Engagement/PFCC Conferences:

- Institute for Patient and Family Centred Care, Vancouver, BC
- Health Quality Transformation and Ideas Alumni, Toronto, ON
- National Health Leaders Conference, Vancouver, BC
- Cancer Care Ontario, Toronto, ON