

Primary Health Care Research Day- Trillium 2018

Wednesday, June 6, 2018

Sheraton Centre Hotel

123 Queens Street West

Mezzanine Level – Willow Room, Toronto

Workshop 1

Patient and Family Storytelling in Primary Health Care Research

Lisa Hawthornthwaite, Fellow with the AMS Phoenix Project; Lauren Lee, patient facilitator; and Mim O'Dowda, patient facilitator.

Patient stories and storytelling are an integral part of engaging and listening to patients in primary care. Patient and family stories can help others more deeply understand and gain insight into what patient and family-centered really means to patients and families and how it is being delivered. Along with other sources of data, and provider stories, patient stories are key to identifying opportunities for research questions or improvement ideas within the health care system.

The workshop will help research partners understand and prepare for the important role of supporting patients who are sharing stories in the process of a research project. If you are using patient stories in your research, this workshop will discuss the necessary role of facilitator to help ensure stories are being used for a productive research discussion.

Our goal is to share learnings from our research, from the experience sharing stories and facilitating over 300 education sessions and workshops, designed to prepare patients for this role. We want to contribute to dialogue and debate with others, about the relevant support, tools, and best practices to help ensure ethical and appropriate engagements with the people who are involved in research as a patient partner or advisor resource.